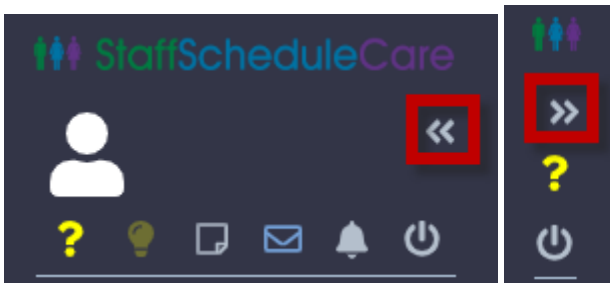


Software Advisory Notice - There have been reports of an issue with the software not refreshing some screens properly and / or some of the grids not displaying fully. Investigation of this issue has found that this is related to recent web browser updates. While our programming team works to mitigate, please see the steps below to help work around this issue in the meantime.

NOTE: These are **PER PAGE** you work on and will need to be done each time you leave/re-enter the page.

Option #1 – Collapse and Expand the Navigation Menu

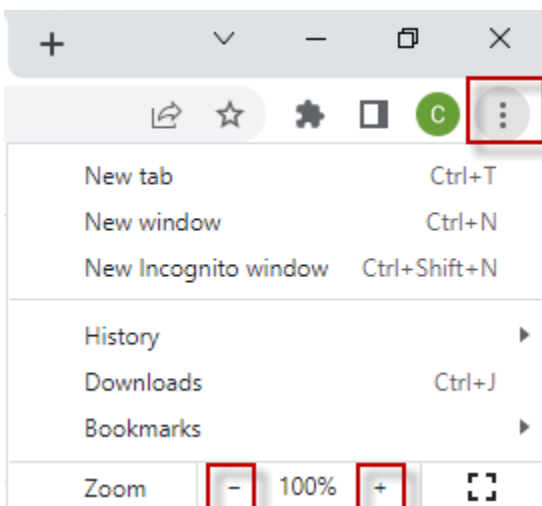
Use the << arrows above the navigation menu to collapse the panel. The >> arrows can be pressed again to expand the panel to its original size.



Option #2 – Browser Zoom

Adjusting the zoom level of your browser will cause the page to re-render. The browser zoom can be adjusted by:

- Holding the CTRL button down then using the scroll wheel of the mouse.
- Holding the CTRL button down then pressing the + or – button.
- Press the three-dot menu at the top right of the browser and adjust the zoom level with the – or + button as shown below.



Option #3 – Adjust the divider on screen

Move the Divider or Scroll bars on the screen – even a little bit works to refresh the screen.

